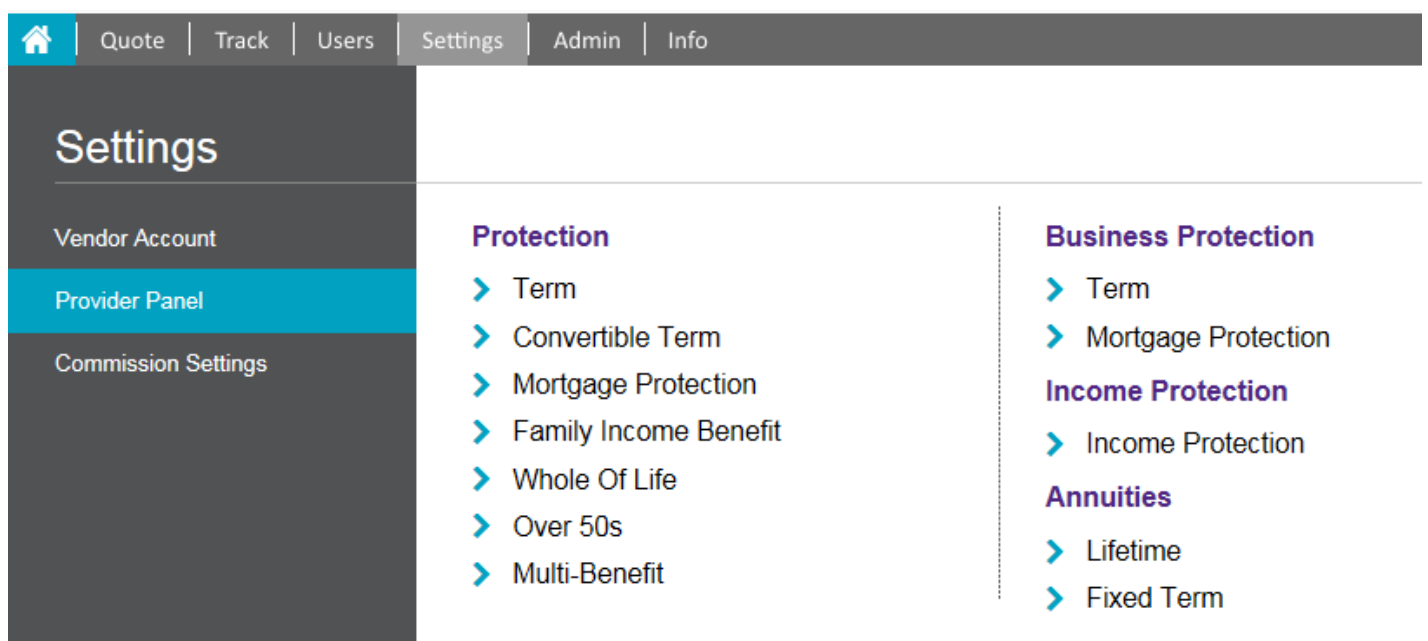


# Why certain providers do not return quotes?

Last Modified on 01/03/2017 11:21 am GMT

You may have disabled the provider from quoting the product. To find out if the provider is disabled in your product panel you should:

- Logon to Webline
- Click on the top navigation button "settings"
- From the "provider panel" option select the required product type



Confirm that you have selected "yes" for each option in column "Logged In" to do B2B quotes and column "Website" to do B2B2C quotes. Amend as required, and click "update" at the bottom of the screen to save your changes

## Product Panel - Protection - Term For vendor Webline Admin

The following table shows the current LIVE products on Webline.  
You may select a panel of products you wish to offer on your website and for logged on users.  
To enable a product, check the boxes to the right of the product.  
All products highlighted in red have not been set by you, and will adopt default behaviour -  
term products will quote if not set, other products will NOT quote if not set.  
After making your selection, press the "UPDATE" button

Provider	Product	Source	Test	Logged In		Website	
Aegon	Personal Protection	PANEL	Live	Yes <input checked="" type="radio"/>	No <input type="radio"/>	Yes <input checked="" type="radio"/>	No <input type="radio"/>
Aegon	Simply Life	PANEL	Live	Yes <input checked="" type="radio"/>	No <input type="radio"/>	Yes <input checked="" type="radio"/>	No <input type="radio"/>
AIG	Instant Life Insurance	PANEL	Live	Yes <input checked="" type="radio"/>	No <input type="radio"/>	Yes <input checked="" type="radio"/>	No <input type="radio"/>
AIG	Key3 Critical Illness Insurance	PANEL	Live	Yes <input checked="" type="radio"/>	No <input type="radio"/>	Yes <input checked="" type="radio"/>	No <input type="radio"/>
AIG	Key3 Critical Illness with Life Insurance	PANEL	Live	Yes <input checked="" type="radio"/>	No <input type="radio"/>	Yes <input checked="" type="radio"/>	No <input type="radio"/>
AIG	Low Start Critical Illness with Term Assurance	PANEL	Live	Yes <input checked="" type="radio"/>	No <input type="radio"/>	Yes <input checked="" type="radio"/>	No <input type="radio"/>