

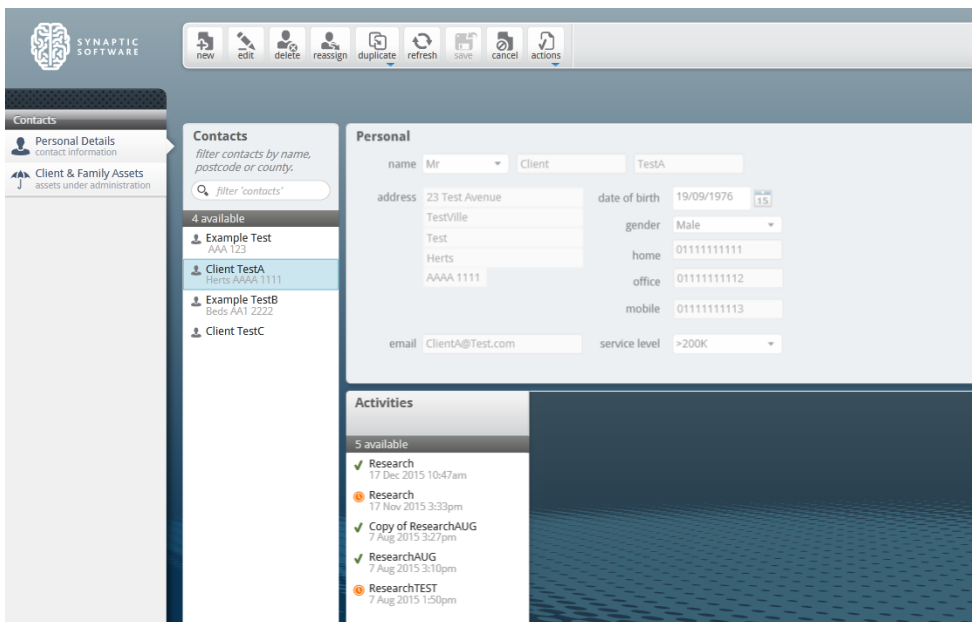
Creating a new contact in Synaptic Comparator

Last Modified on 14/02/2020 11:24 am GMT

To create a new contact in Synaptic Comparator, click on the Contacts button in the left hand menu:



You will then be presented with the **Contacts** screen:



Click the **new** button:



The contact details (titled Personal) will then go blank except for the title field:

Personal

name * * *

address * * date of birth *

* home

* office

* mobile

email service level

* mandatory fields

Complete the input fields as per the labels to the left hand side. Fields marked with a * are mandatory fields and must be entered before you can save a contact.

Please be aware that the **service offering** field directly relates to the adviser charges you have set per service offering. For more information on how to check / set the adviser charges, please see the related article.

When you have finished adding the contact details, you can click **save** to create the new contact, or **cancel** if you've decided not to keep the information entered



To setup the Assets Under Administration for your client, please see the related article.
