

# Forgotten password?

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Comparator does not allow you to request a new password automatically if you have forgotten your login details, so you will have to contact Synaptic Application Support to gain access to your account. Contact the team by email on [support@synaptic.co.uk](mailto:support@synaptic.co.uk) or by phone on **0808 164 5463 Option 1**.

If you access Comparator through Synaptic Suite, you can reset your password to Synaptic Suite via the **Forgotten your password** link.

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