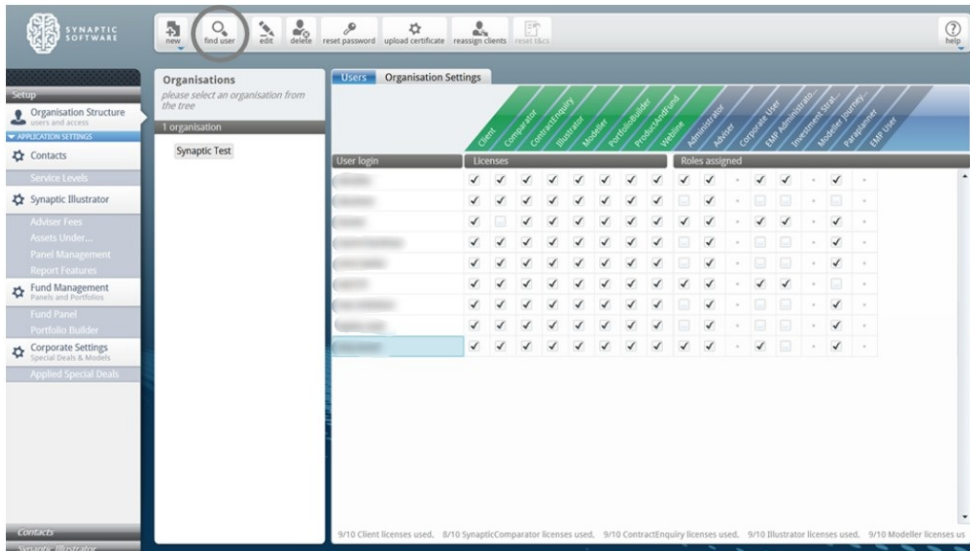


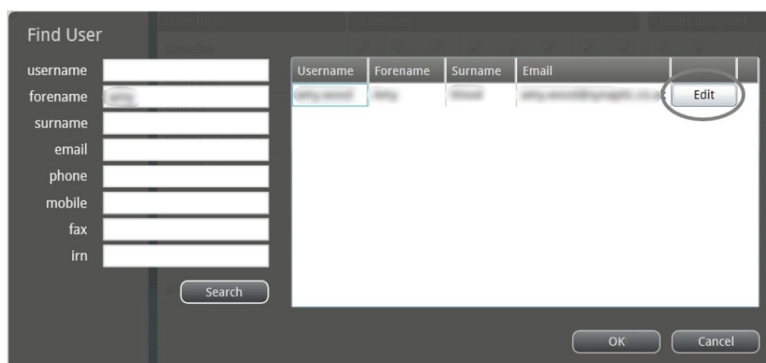
# How do I find a user?

Last Modified on 19/02/2020 11:35 am GMT

It is also possible to find a user by clicking on the **find user** button in the ribbon bar.



The administrator will then need to search on either the username or other details and click **Search**.



This will return a list of all users in the organisation selected or child organisations that satisfy the criteria entered. Select the user and click on the edit button if the user details need to be edited.

**Edit User Details**  
Required fields are marked with an asterisk (\*).

username  
forename  
surname  
email  
phone  
mobile  
fax  
irn  
External Identifier

Search

OK Cancel

When complete, click **OK** and your amendments will be saved.

Alternatively you can highlight the user and click **OK**. This will close the dialogue and take you to the organisation for that the user in order to amend any licences or role details.

**Find User**

username  
forename  
surname  
email  
phone  
mobile  
fax  
irn

Search

Username	Forename	Surname	Email	
...	...	...	...	Edit

OK Cancel