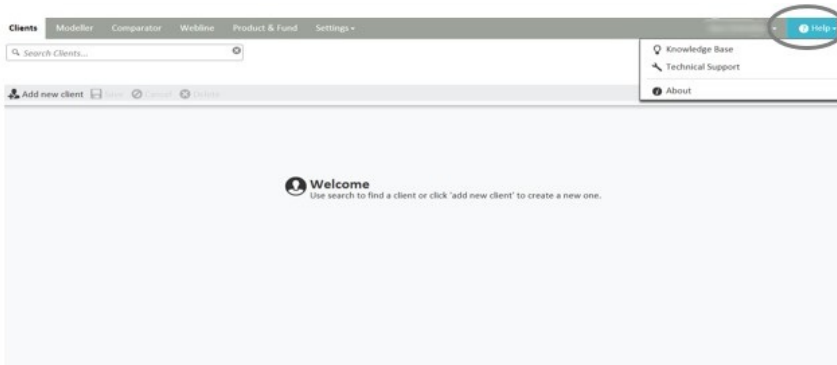


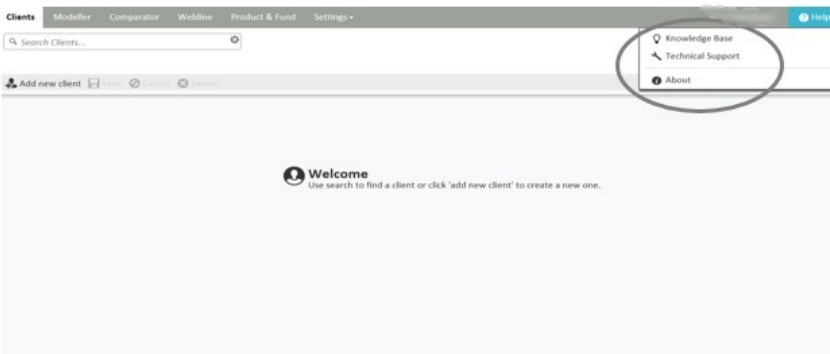
# Help and Support

Last Modified on 19/02/2020 10:26 am GMT

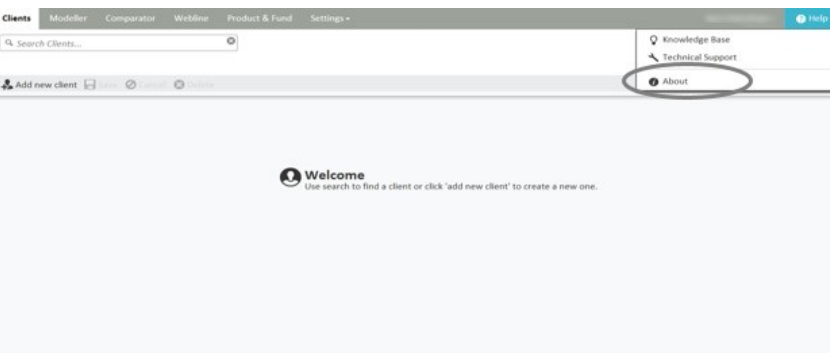
The administrator has the availability of the **Help** button, as shown in the screen below:

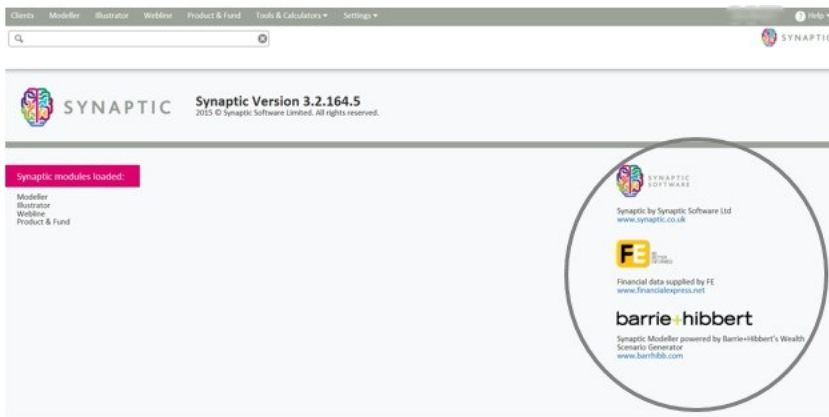


There are 3 options in the drop down menu:

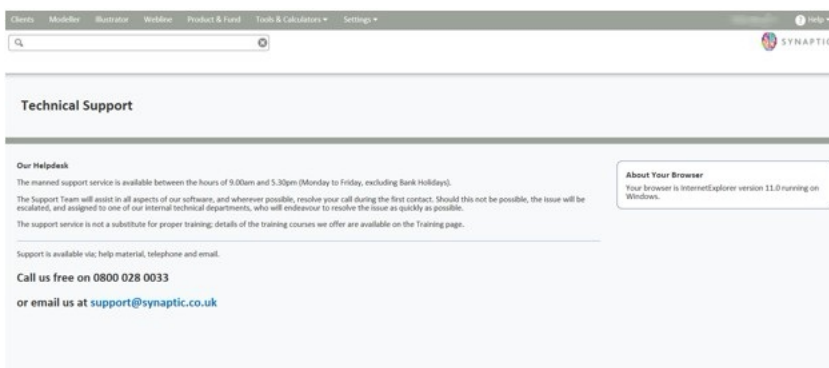
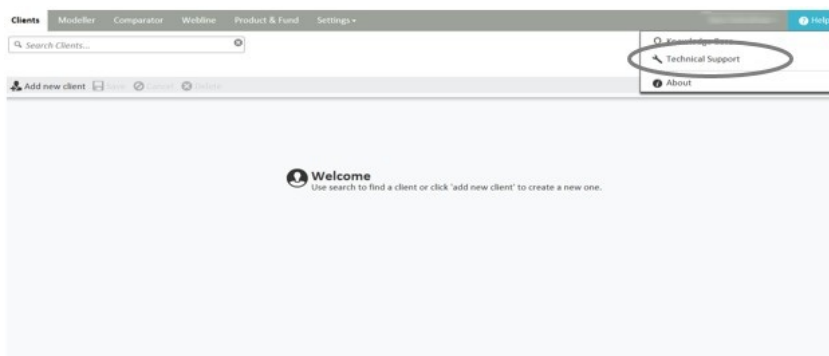


**About** has links to various sites including Synaptic Software Limited and Financial Express.

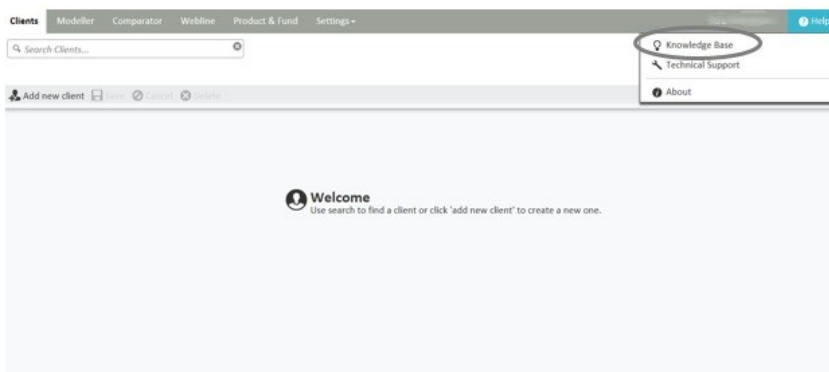




**Technical Support** which opens up a screen as shown below:



If **Knowledge Base** is selected, the user/administrator will be taken to the knowledge base page on the Synaptic Software Limited website, as shown below:



The user will then have the option to **Search the Knowledge Base** or **Browse by Category**.

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