

Logging into Weblines

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Weblines can be accessed via the Synaptic Software Limited website.

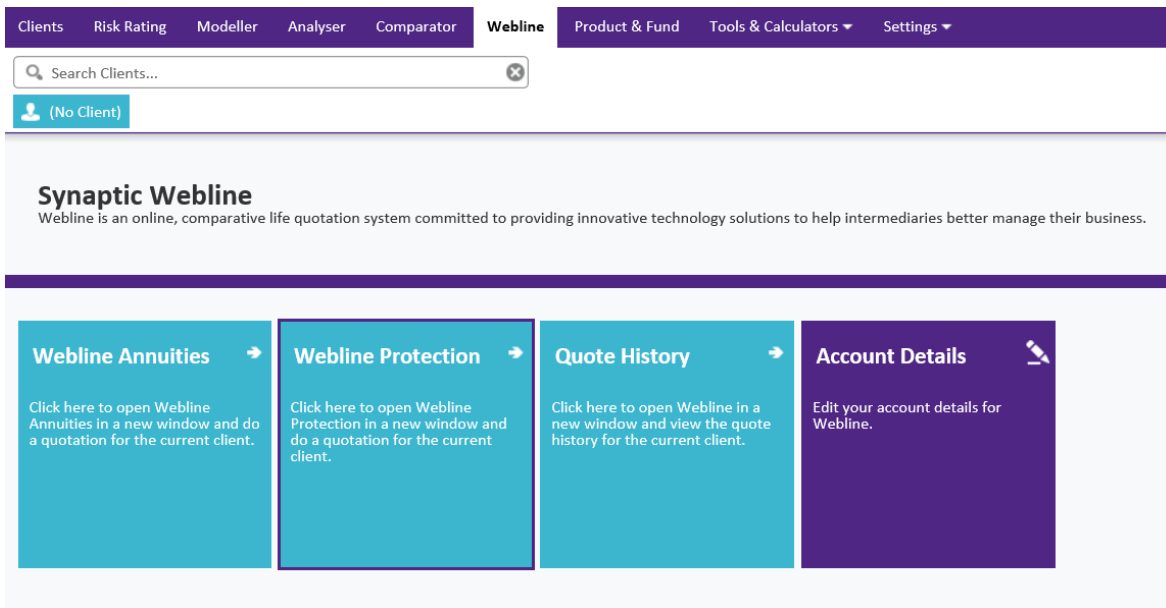
Go to the Synaptic website –www.synaptic.co.uk and scroll down the screen until you find the ‘log in’ option.

The screenshot shows the Synaptic Software website homepage. At the top left is the Synaptic Software logo. To its right are navigation links: Advisers, Providers, Fund Managers, Sign up for Connection, and Synaptic Update Manager. Below these is the contact information: Sales: 0800 783 4477 / Support: 0800 028 0033. A dark navigation bar contains a home icon, Solutions, Insights, Support, and Contact us. On the right of this bar is a search bar with the placeholder text 'I am looking for...' and a magnifying glass icon. Below the navigation bar is a main heading: 'Financial Services Software for Advisers - Research and Protection'. The main content area features a large image of a woman using a tablet. To the right of the image is a purple box with the text 'Streamline your customers' experience' and a list of bullet points: 'NEW protection lead generation web app', 'Provide tailored advice & better financial outcomes', 'Easily integrated embedded form, fully customisable to your branding', and 'Warmer leads = increase in take-up rates'. Below the list is a 'Find out more' link. To the right of the image is a 'Quick links' section with four items: 'View our upcoming events and register here', 'Register here for Synaptic Risk', 'Register for Synaptic Weblines Protection via our online form', and 'COVER and Synaptic Software join hands to gaze into the future of protection'. On the far right of the main content area are social media icons for a plus sign, email, Facebook, Twitter, and LinkedIn. At the bottom of the main content area is a horizontal menu with icons and labels for 'Login', 'SYNAPTIC*', 'SYNAPTIC COMPARATOR', 'SYNAPTIC MODELLER', 'SYNAPTIC PRODUCT & FUND', 'SYNAPTIC WEBLINES*', 'SYNAPTIC RISK', and 'SYNAPTIC ANALYSER'. The 'SYNAPTIC*' icon is highlighted with a red box.

Click on Synaptic. This will take you to the Synaptic login page as shown next.

The screenshot shows the Synaptic login page. At the top center is the Synaptic logo. Below the logo is the heading 'Welcome' and a warning message: 'Please enter your security details. Unauthorised access could lead to prosecution.' Below this is a login form with two input fields: 'User Name' and 'Password'. Below the input fields is a blue 'Sign In' button. Below the button is a link: 'Forgotten your password?'. At the bottom of the page is the Unipass logo and the text 'Click here to sign in with a Unipass certificate'.

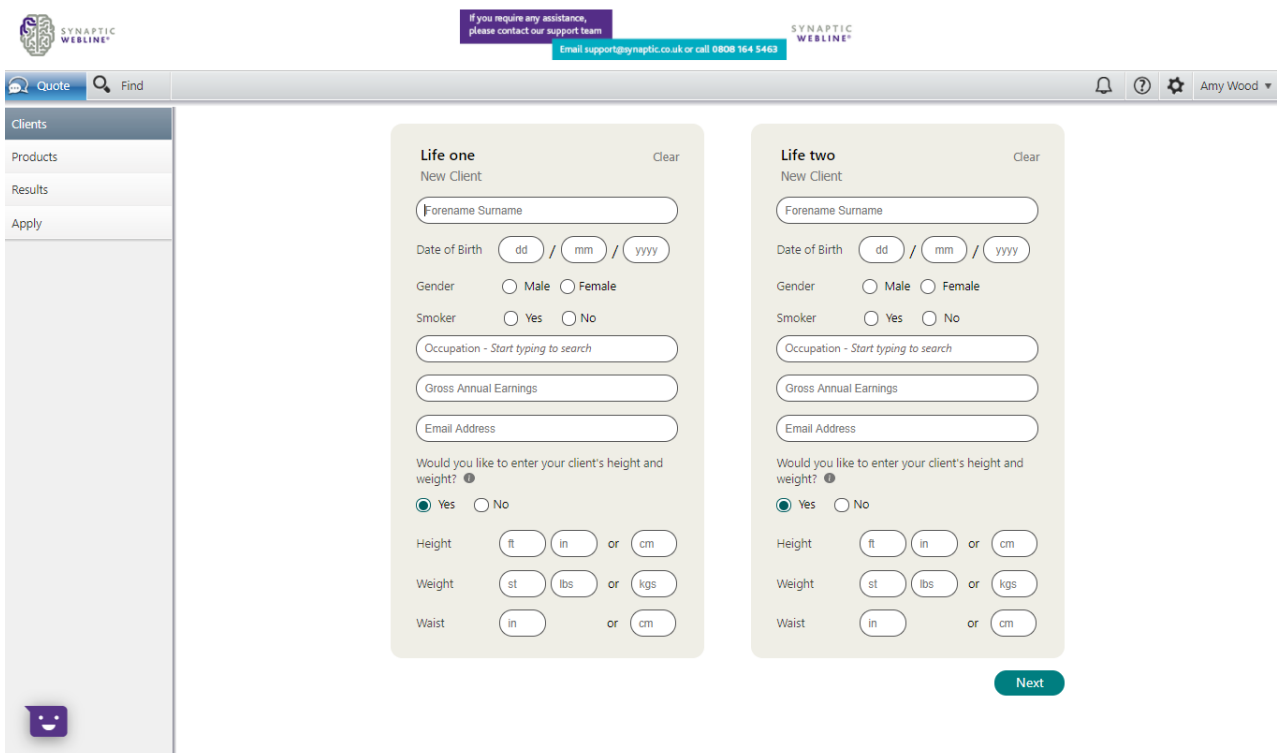
Once you have signed in, you can access Weblines from the Weblines tab.



Click on **Weblines Protection** -> to start.

For any annuity quotes and setting up your agency codes and preferred panel if applicable, you will need to use **Weblines Annuities** tab, this will open another window in your browser and take you Weblines version 1, which you guide you should have received as part of your licence package.

The Weblines home page will now appear as shown below:



If you have forgotten your password, as of May 2020, you are able to reset your password yourself through the 'Forgotten your password' link on the homepage. If you have any questions, contact our Application Support team on 0808 164 5463 Option 1 or email support@synaptic.co.uk.