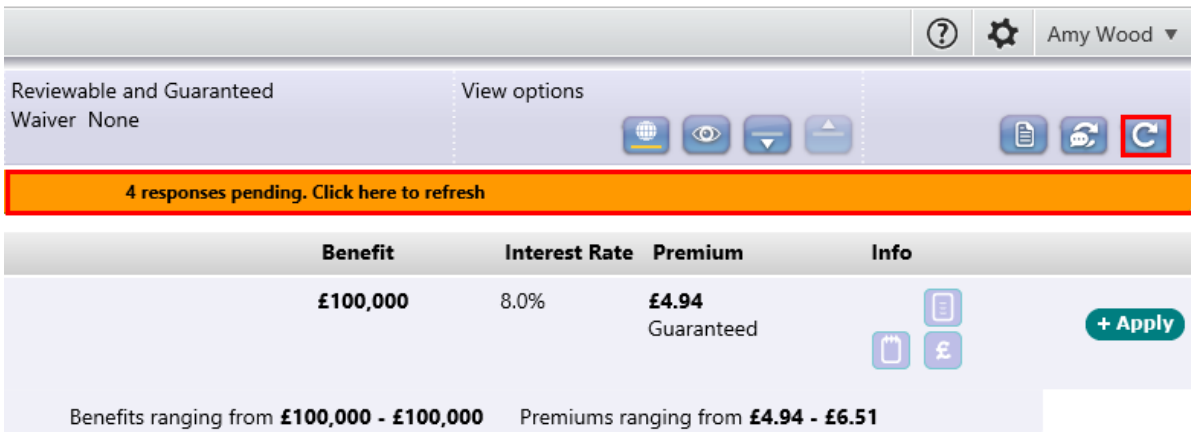





# Results - "Refreshing" a Quote Result Screen

Last Modified on 12/12/2019 11:44 am GMT

There will be times when not all quotes come back from the providers within a short time period. If this happens, your screen will show any results which have been returned for you, and an orange bar will appear at the top of the page, to show you how many responses are pending. By "refreshing" the page, any late results (if any) which have now been received will be displayed. To refresh, click on the orange bar or use the **Refresh** button.



The screenshot shows a user interface for quote results. At the top right, there is a user profile 'Amy Wood' with a settings gear icon and a help icon. Below this, the text 'Reviewable and Guaranteed Waiver None' is displayed. To the right, there are 'View options' and a set of navigation icons including a globe, an eye, a dropdown arrow, and an up arrow. Further right are icons for a document, a refresh button (highlighted with a red box), and a share icon. A prominent orange bar with a red border contains the text '4 responses pending. Click here to refresh'. Below this bar is a table with the following data:

Benefit	Interest Rate	Premium	Info
£100,000	8.0%	£4.94 Guaranteed	  

At the bottom right of the table area, there is a green button labeled '+ Apply'. Below the table, a summary line reads: 'Benefits ranging from £100,000 - £100,000 Premiums ranging from £4.94 - £6.51'.