

Why is a Provider in the results screen, but not appearing in the Comparison Report?

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When creating an Income Protection quote, Comparison reports are created once for each selected deferment period. For e.g. If a provider returns one deferment period for 13 weeks and does not support the 1 day deferment, they will only show on the 13 week comparison report, not the 1 day comparison report which are both created when hitting the comparison report button.

You are able to check this within the results screen, as this will show which deferment period/s have been returned by the provider, if they don't support other deferment periods, it will not show on all comparison reports.