# How do I disable pop-ups?

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Sometimes your Internet settings can prevent connection from Webline to the providers' extranet sites to complete the e-apply journey. To prevent this, follow the instructions below:

## Edge

1. Open Microsoft Edge browser. Click on "More actions" link (This is link with three dots (...) at right side on address bar)



- 2. In "More actions" menu, Click on "Settings" to open Settings screen
- 3. In "Settings" screen, click on "Privacy & Security"
- Scroll to the bottom of the page, turn ON toggle button below the "Block pop-ups" to block the pop-ups. Turn OFF toggle button to unblock the pop-ups.



5. Close down the browser and re-open

#### Internet Explorer

1. Open Internet Explorer and click on the Tools button.



- 2. Click on "Internet options".
- 3. Select the Privacy tab
- 4. Un-tick 'Turn on pop-up blocker'.

Internet Options				?	×
General Security Priv	acy Content	Connections	Programs	Advand	ced
Settings					- 1
		Sites	Ad	lvanced	
Location					_
Never allow websit	tes to request	your	Cle	ear Sites	5
Pop-up Blocker					
Turn on Pop-up Blo	ocker		S	Settings	
InPrivate					-
✓ Disable toolbars ar	nd extensions	when InPrivate	Browsing s	starts	
Some settings a	ire managed b	y your system	administra	tor.	
		ок	Cancel	Ap	ply

- 5. If you select the settings option you can enter in the website & 'Add'
- 6. Close down the browser and re-open

### Google Chrome

- 1. Open Chrome and click on the "More" button
- 2. Click on "Settings".



3. Under "Privacy & Security" click Site settings.

Sett	ings	Q. Search settings	
*	You and Google	Privacy and security	
Ê	Autofill	Clear browsing data	
۲	Privacy and security	Clear history, cookies, cache, and more	+
۲	Appearance	Site Settings	h
Q	Search engine	Control what information websites can use and what content they can show you	Ð
	Default browser	More	~
ப	On startup		

- 4. Scroll down to "Pop-ups and redirects"
- 5. Turn ON toggle button below the "Block pop-ups" to block the pop-ups. Turn OFF toggle button to unblock the pop-ups.

← Pop-ups and redirects	Q Search
Blocked (recommended)	
Block	Add
No sites added	
Allow	Add
No sites added	

6. If you want to choose which websites to allow and still keep the blocker functionality, click 'Add' under 'Allow' instead.

Add a site		
Site		
[*.]example.com		
L-Texamblercom		
	Cancel	Add

#### **Mozilla Firefox**

1. Click the menu button and choose Options:



2. In the 'Privacy & Security' area, scroll down to the 'Permissions' area

⋩	General
۵	Home
Q	Search
	Privacy & Security
ß	Sync

- 3. Uncheck the box next to **Block pop-up windows** to disable the pop-up blocker altogether.
- 4. Click on Exceptions... opens a dialog box with a list of sites that you want to allow to display pop-ups.

🔅 General	enange presenteer to somer engine suggesterne	
Home	Permissions	
C Search	• Location	Se <u>t</u> tings
	Camera	Se <u>t</u> tings
Sync	July Microphone	Se <u>t</u> tings
	Notifications Learn more	Se <u>t</u> tings
	Pause notifications until Firefox restarts	
	log Autoplay	Se <u>t</u> tings
	🗖 Virtual Reality	Se <u>t</u> tings
	✓ Block pop-up windows	Exceptions
	✓ <u>W</u> arn you when web sites try to install add-ons	Exceptions
	Prevent accessibility services from accessing your browser Learn more	

5. Enter address of website and click 'Save Changes'

	Allowed Web Sites	Pop-ups		
/ou can specify whic address of the site y A <u>d</u> dress of web site	h web sites are allowed to o ou want to allow and then o	open popup windows lick Allow.	. Type the	exact
			_	Allow
Web Site		5	itatus	*
<u>R</u> emove Web Site	Remove All Web Sites			
		Cancel	Save	Changes

6. Close down the browser and re-open

Please note that disabling the pop up blocker will allow all pop ups and you should consider choosing which websites to allow.