

# Why can't I see a specific platform/provider in the research screen?

Last Modified on 15/11/2021 4:39 pm GMT

If you are expecting to see a specific provider or platform in the research, they may be unavailable for a number of reasons

1. If you have created a Central Investment Proposition. The product is either not in the CIP or is in the CIP, but not allocated to the segment
  2. The fund/portfolio selected is not supported by the product/provider
  3. Contribution is not supported
-