

Valuations - Aviva

Last Modified on 07/08/2023 7:17 pm BST

Information to setup the valuation service with the provider is detailed below.

For further information, please refer to the [valuation user guide](#).

Provider support telephone	0800 056 4607 08:30 - 17:30 Monday to Friday
Provider support email	ecsd@aviva.com
Provider website	www.aviva.co.uk/advisers
Service Availability	07:30 - 20:00 Monday to Friday 08:00 - 16:00 Saturday
Access credentials for Pathways	Individual Level Individual Unipass certificate
Registration	Click on website address above. At the top right you have an option to Register or Log in. Follow the instructions to enable access to use the contract enquiry valuation service.
Message type	Individual real-time
Fund codes supported	ISIN Provider internal code
Products types	Bonds Pensions
Setup guidance	The contracts should be entered as off platform. 123456A 123XY456 A123B321 12345678 Legacy Friends Provident pensions will require the Scheme and member numbers in the contract number field i.e. F20002/5526.
Notes	Friends Life is part of Aviva. Contract Enquiry is available for the legacy bonds and pensions. See Aviva Platform for Platform valuations.