Valuations - LV=

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Information to setup the valuation service with the provider is detailed below.

For further information, please refer to the valuation user guide.

Provider support telephone	0800 678 1890 08:30 – 17:30 Monday to Friday
Provider support email	lv.agency@lv.com
Provider website	www.lvadviser.com
Service Availability	Bulk Valuation files daily before 8am, Tuesday – Saturday.
Access credentials for Pathways	Firm Level Synaptic Organisation ID
Registration	Advisers should send an email to rsportalsandintegrat@lv.com with the subject title of "Bulk Valuations Data services setup" and ask us to set up a Data Services feed. Ensure the email includes: • Your firm's name; • Your firm's FCA number; • Confirmation of the email address where registration confirmation should be sent to; • Name and FCA number(s) of any other ARs that share your license and need access to LV bulk valuation data; • Confirmation of software supplier they are giving permission to share data with. Await confirmation that your registration has been activated. Typically, this will arrive within 5 working days of your request.
Message type	Individual bulk valuation
Fund codes supported	ISIN Provider internal code
Product types	Pensions ISA Flexible Guarantee Bond Smoothed Managed Bond Smooth Managed Funds Trustee Investment Plan (SMF TIP)

Setup guidance	To receive successful matches for your clients, it is important that the policy references you have recorded against the client in your system exactly match the policy reference sent in the LV bulk file. We recommended you carry out a one-time exercise straight away to ensure your policy references are in the same format as we send in the file. **Pensions** You must have the numeric and alpha part included. The plan references should start with between 5 and 7 numbers, followed by a short code. For example: 99999ABCD or 999999ABCD. If you use the Contract Enquiry service, you may be using the format of just numbers, e.g. 99999, so it is important to check you have this correct. Individual insured investments within a SIPP have their own separate policy reference/format that usually start with a letter followed by numbers. For example: X999999999 or D999999999. You can use these references to get the individual valuation; however, we always recommend you use the 99999ABCD or 999999ABCD format, so that we return the total value of the SIPP wrapper that includes all the individual values. Some older legacy plans not attached to a SIPP use a different policy format. These also start with a letter followed by numbers, and should be recorded in that format. **Investments** The policy number should be 10 digits with a letter at the start and end. For example: Bond - F00123456G ISA - I00123456G SMF TIP - S00123456G Please ensure that policy references end with a letter, and do not end with 01 or 02 (a reference format sometimes shown on our correspondence).
Notes	Plans not supported by the bulk Valuations service: ID Format Product Type ANN9999999 Annuity policy 99/99/99/99999 Heritage Pension Product 99999999 Equity Release base policy 99999999.999 Equity Release with additional withdrawals RAQ99999999 Retirement Account Quote Reference