

# Valuations - Prudential

Last Modified on 07/08/2023 7:21 pm BST

Information to setup the valuation service with the provider is detailed below.

For further information, please refer to the [valuation user guide](#).

Provider support email	<a href="mailto:Prubulktransactionshub@prudential.co.uk">Prubulktransactionshub@prudential.co.uk</a>
Provider website	<a href="http://www.pruadviser.co.uk">www.pruadviser.co.uk</a>
Service Availability	Values updated each weekday morning
Access credentials for Pathways	Firm Level Synaptic Organisation ID
Registration	<p>Send an email to <a href="mailto:PruBulkTransactionsHub@Prudential.co.uk">PruBulkTransactionsHub@Prudential.co.uk</a> with "Bulk Valuations Request" as the subject line with the following information:</p> <ul style="list-style-type: none"><li>• Firm Name</li><li>• Firm Reference Number (FRN)</li><li>• Enable bulk valuation service for "Synaptic Software"</li><li>• If holding Retirement Account policies, please specific the level to view Valuations (at either Master or Sub account)</li></ul> <p>If you are a Network Firm, please specify your associated Adviser Firm Names and FRN's who you wish to setup Bulk Valuations for.</p> <p>By registering for Bulk Valuations, we are required to perform verification checks on the information submitted to ensure the policies held are available for our Bulk Valuations service and to validate with Synaptic.</p> <p>Once set up is complete, you will be able to request valuations via Synaptic Pathways.</p>
Message type	Individual bulk valuation
Fund codes supported	ISIN Provider internal code
Product types	Onshore Bonds Offshore Bonds (UK Firms) Pensions ISAs
Setup guidance	<p>The contracts should be entered as plans. Please note the feed will look to match exactly with plans entered in your system so the formats must be as entered below</p> <p>For onshore bonds, 10 digit format eg. 123456A000 For offshore bonds, S1234567C or OBL1234567 For pensions 123AB456, C123D456, RET123456 or RET123456A01</p>

Notes

Prudential ISAs provided by Link Financial Investments Limited (the ISA Plan Manager) will be available via this service.

Prudential is unable to supply valuations for M&G contracts at contract level, instead, each segment within a contract needs to be valued separately.