

# Valuations - Aegon Platform

Last Modified on 07/08/2023 7:16 pm BST

Information to setup the valuation service with the provider is detailed below.

For further information, please refer to the [valuation user guide](#).

Provider support telephone	03456 044 001 9:00 – 17:00 Monday to Friday
Provider support email	<a href="mailto:escalationteam@aegon.co.uk">escalationteam@aegon.co.uk</a>
Provider website	<a href="https://intermediary.aegon.co.uk/apmfa-home/login">https://intermediary.aegon.co.uk/apmfa-home/login</a>
Service Availability	Available 24 hours Monday to Sunday (subject to maintenance)
Access credentials for Pathways	Firm Level Aegon Organisation ID (OUID) + Synaptic Organisation ID
Registration	<p>Aegon have produced a User Guide to help advisers with the setup process on the Aegon Platform.</p> <p>Click on website address above and follow the instructions in <a href="#">Aegon's Guide to Platform Bulk Data</a>. When setting up, select Synaptic from the integrator dropdown list.</p> <p>If you have any issues, please send an email to <a href="mailto:escalationteam@aegon.co.uk">escalationteam@aegon.co.uk</a> requesting to be set up for the Synaptic bulk valuation service with the following information:</p> <ul style="list-style-type: none"><li>• Company Name</li><li>• Company Address</li><li>• FCA Firm Reference Number</li></ul>
Message type	Individual bulk valuation
Fund codes supported	ISIN MexID
Product types	Platform
Setup guidance	<p>The contracts should be entered as on platform.</p> <ul style="list-style-type: none"><li>• SIPP</li><li>• SIPP Drawdown</li><li>• General Investment Account</li><li>• Stocks &amp; Shares ISA</li><li>• Cofunds Pension Account</li><li>• Suffolk Life Annuities</li><li>• Suffolk Life Trustees</li><li>• L&amp;G Portfolio Plus SIPP</li><li>• AJ Bell InvestCentre SIPP</li></ul>