

# What is My Valuation User Name button for?

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Under the section **My Apps & Settings** > **Provider Credentials**, you will see a button at the top right **My Valuations User Name**.

Pathways automatically creates a unique identifier (valuations username) for each user when they use the valuation service for the first time.

This unique identifier is used by the Synaptic technical support team and will be displayed as a grey button that cannot be clicked on by a Pathways user.

The screenshot shows the 'My Apps & Settings' page in the Synaptic Pathways application. The 'Provider Credentials' section is active, displaying a table of provider credentials. A button labeled 'My Valuations User Name' is located in the top right corner of the table area.

Provider Name	Valuation Type	Edit
Aegon Platform	Bulk	
Aegon Retirement Choices & One Retirement	Bulk	
Aviva	Bond, Pension, Wrap	
Aviva Platform	Bulk	
Fidelity	Bulk	
LV=	Bond, Pension, Wrap	
Parmentier	Bulk	
Prudential	Bulk	
Prudential (excluding ISA)	Bond, Pension, Wrap	
Royal London	Bond, Pension, Wrap	
Zurich	Bond, Pension	